



FEEDBACK SUMMARY NORTH WEST

Between 6 May to 20 June 2022, we spoke to potentially affected landowners and the community. We wanted to hear their feedback on the Rapid Transit Corridor (RTC), a Kumeū station, and a Huapai station.



158
responses overall



Around 30
landowner meetings



5,088
unique visits to The Hive



99
'pin drops' via social map



75
responses from landowners



48
survey responses

ONLINE ENGAGEMENT

We received 158 responses. 99 (66.44%) of these were 'pin drops' on the interactive map, and 48 (33.56%) were survey responses, and 11 responses via email.

Our online engagement platform:

- received **9,795** page views
- received **5,088** unique visits
- attracted **4,006** first-time visitors to the online platform.

KEY THEMES:

SUPPORT FOR THE PROJECTS

- There was mixed support towards the RTC. Some supported it as a solution to transport issues in the North West. Others did not support it out of concern about the physical impacts it would have on properties, businesses and the community.
- There was broad support for a Kumeū station, as well as a Huapai station.

TRAFFIC CONGESTION AND TRAVEL TIME

- Many people emphasised to us the community's experience with traffic congestion and travel times. They would like to see construction brought forward.

WE ASKED:

Do you support protecting land now, to allow access to faster and more frequent public transport options that connect to the city centre and other destinations in the future?



answered that they support protecting land now.

EXTEND RAIL SERVICES TO THE NORTH WEST

- We heard in several pieces of feedback that people want passenger rail in the North West.
- We heard lots of good suggestions from people around station locations, train frequency, and run times.

IMPACTS TO LAND

- People were concerned about how the RTC would impact residential and business property owners.
- People were concerned impacts to Kumeū and Huapai town centres, and the flow on effects it would have on people's lifestyles.

Contact us

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PROJECT TIMEFRAMES

- We heard your concern over how far away construction of the project is, and that you would like a solution sooner rather than later.

OUR ENGAGEMENT APPROACH

- We heard from a small number of people who felt as though we missed them during engagement.

FLOODPLAIN CONCERNS

- A small number of people voiced their concerns about the floodplain in Kumeū, and the risks to further flood events if the RTC was constructed.



"Can a start be made to get the project going. Traffic is bad and getting worse. Not just at peak hours but the entire weekends. Upgrades need to be made soon."

WHAT YOU SAID ABOUT EACH AREA:

RAPID TRANSIT CORRIDOR

- **You said** that you want clearer timelines around construction and greater certainty.
- **You said** that the RTC would heavily impact town centres, businesses, and residential properties.
- **You said** passenger rail along the North Island Main Trunk is a better solution than buses.
- **You gave** us a mixed response towards a bus-based RTC.
- **We will** send out landowner letters to show proposed impacts on individual properties.
- **We will** undertake a social impact assessment, so we can better understand the potential impact on North West communities.
- **We have** considered rail. It is currently not recommended, as it does not connect to growth areas and follows an indirect route.
- **We have** planned for fast, frequent and reliable public transport through a bus-based RTC.

KUMEŪ STATION

- **You said** that public transport solutions are needed now, and that you want more frequent public transport options.
- **You said** that you would like to see park and ride at this station.
- **We are** planning now for the future, and contributing towards Rodney Local Board's plans to increase bus and park and ride services.
- **We are** not providing park and ride at this station. We want to encourage people using other modes, to suit the future urban form of Kumeū town centre.

HUAPAI STATION

- **You said** you want good park and ride and bike storage facilities.
- **You said** you were concerned about the property impacts created by this station.
- **We will** provide ample park and ride facilities to cater for people from far afield to get to the RTC.
- **We will** send landowner letters to show specific impacts on properties, once we have completed further technical assessments and investigations.